

March 2020

Date	City	Agency	Time	Workshop	Type	Location	Catalog Course Code	Activity Code
3/2/20	Nashville	All	8:30am-12:00pm	G.R.E.A.T. Customer Service	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	CFW1000	HR-CFG030220-001
3/2/20	Nashville	All	1:00pm-4:00pm	G.R.E.A.T. Customer Service	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	CFGT1000	HR-CUSTFT4T030220-001
3/3/20	Nashville	All	8:30am-12:00pm	Respectful Workplace: A Staff Guide to Preventing Workplace Harassment	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	RWST1000	HR-RWS030320-001
3/3/20	Nashville	All	8:30am-2:30pm	Respectful Workplace: A Manager's Guide to Preventing Workplace Harassment	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	RWMG1000	HR-RWMG030320-001
3/4/20	Nashville	All	8:30am-12:30pm	S.M.A.R.T. Performance Planning	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	STW100	HR-SMART030420-001
3/4/20	Nashville	All	1:30pm-4:30pm	S.M.A.R.T. Performance Planning	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	STFM1000	HR-SMARTT4T030420-001
3/5/20	Nashville	All	8:30am-12:00pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	GSPM1000	HR-GSPM030520-001
3/5/20	Nashville	All	1:00pm-4:00pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	GST4T1000	HR-GST4T030520-001
3/9/20	Nashville	All	8:30am-12:30pm	Performance Coaching	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	PC1000	HR-PC030920-001
3/9/20	Nashville	All	1:30pm-4:30pm	Performance Coaching	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	PCT4T1000	HR-PCT4T030920-001

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3/9/20	Nashville	All	8:30am-12:30pm	Fundamentals of Facilitation	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	FUNFAC1000	HR-FUND-030920-001
3/10/20	Nashville	All	8:30am-12:30pm	Developing Direct Reports and Others	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	DDR1000	HR-DDR031020-001
3/10/20	Nashville	All	1:30pm-4:30pm	Developing Direct Reports and Others	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	DDRT4T1000	HR-DDRT4T-031020-001
3/11/20	Nashville	All	8:30am-12:00pm	Leadership Theory and Practice	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	LTP1001	HR-LTP031120-001
3/11/20	Nashville	All	1:00pm-4:00pm	Leadership Theory and Practice	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	LTP1000	HR-LTPt4t-031120-001
3/12/20	Nashville	All	8:30am-12:00pm	Effective Presentation Skills	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	EPSkills1000	HR-EPSkills031220-001
3/12/20	Nashville	All	1:00pm-4:00pm	Effective Presentation Skills	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	EPS1000	HR-EPSt4t-031220-001
3/16/20	Nashville	All	8:30am-12:00pm	Conflict Management	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	CMGT2000	HR-CMGT031620-001
3/16/20	Nashville	All	1:00pm-4:00pm	Conflict Management	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	CFMG1000	HR-CFMGt4t-031620-001
3/17/20	Nashville	All	8:30am-12:00pm	Managing Up	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	MUP1000	HR-MUP031720-001
3/17/20	Nashville	All	1:00pm-4:00pm	Managing Up	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	MU1000	HR-MUt4t-031720-001
3/18/20-3/19/20	Nashville	All	8:00am-5:00pm	How to Facilitate	Certification	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	HTF1000	HR-HTF-031820-001
3/23/20	Nashville	All	8:30am-12:00pm	Change Leadership for AWS Supervisors	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	CLAWS1000	HR-CLAWS032320-001

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3/23/20	Nashville	All	8:30am-12:00pm	Pre-Supervisory Training: Is This For Me?	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	PST1000	HR-PST032320-001
3/23/20	Nashville	All	1:00pm-4:00pm	Pre-Supervisory Training: Is This For Me?	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	PST1001	HR-PSTT4T-032320-001
3/24/20	Nashville	All	8:30am-12:30pm	Teaming and Engaging in a Virtual Environment	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	TEVE1000	HR-TEVE032420-001
3/24/20	Nashville	All	8:30am-12:00pm	S.T.A.R. Principles of G.R.E.A.T. Customer Service, Phase 2	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	STAR2000	HR-STAR2-032420-001
3/24/20	Nashville	All	1:00pm-4:00pm	S.T.A.R. Principles of G.R.E.A.T. Customer Service, Phase 2	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	START4T10	HR-START4T-032420-001
3/25/20-3/26/20	Nashville	All	8:30am-4:30pm	Respectful Workplace	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Inspiration Station	RWRC1000	HR-RWT4T-032520-001
3/26/20	Nashville	All	8:30am-12:00pm	Written Communication	Open Enrollment	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	WC1000	HR-WC032620-001
3/26/20	Nashville	All	1:00pm-4:00pm	Written Communication	Training for Trainers	Tennessee Tower 3rd Floor Learning and Development Center Innovation Station	WCT4T1000	HR-WCT4T032620-001